

| Detalle | 02-dic | 03-dic | 04-dic | 05-dic | 06-dic | 11-dic | 12-dic | 13-dic | 14-dic | 15-dic | 16-dic | 17-dic | 18-dic | 19-dic | 20-dic | 21-dic | 22-dic | 23-dic | Total |
|--|--------------|--------------|-----------|------------|--------------|------------|------------|--------------|------------|--------------|------------|------------|------------|------------|--------------|------------|--------------|--------------|---------------|
| Actas de Verificación Ley 45 de 31 de Octubre de 2007 - Con Anomalía | 21 | 25 | 24 | 31 | 44 | 37 | 21 | 28 | 40 | 37 | 20 | 48 | 13 | 49 | 31 | 35 | 33 | 26 | 563 |
| Actas de Verificación Ley 45 de 31 de Octubre de 2007 - Sin Anomalía | 73 | 81 | 90 | 82 | 83 | 73 | 46 | 87 | 71 | 122 | 120 | 76 | 16 | 95 | 94 | 84 | 123 | 62 | 1478 |
| Actas de Verificación Ley 81 del 31 de Diciembre de 2009 - Con Anomalías | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Actas de Verificación Ley 81 del 31 de Diciembre de 2009 - Sin Anomalías | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Actas de Verificación Ley 6 del 16 de Junio de 1987 - Con Anomalías | 0 | 2 | 1 | 2 | 2 | 2 | 0 | 3 | 5 | 2 | 1 | 4 | 0 | 1 | 3 | 3 | 10 | 0 | 41 |
| Actas de Verificación Ley 6 del 16 de Junio de 1987 - Sin Anomalías | 14 | 11 | 14 | 17 | 10 | 15 | 4 | 7 | 18 | 15 | 15 | 19 | 3 | 27 | 27 | 14 | 57 | 9 | 296 |
| Actas de Veracidad de la Publicidad - Con Anomalías | 8 | 10 | 6 | 12 | 7 | 3 | 9 | 5 | 7 | 5 | 9 | 5 | 2 | 5 | 6 | 15 | 6 | 3 | 123 |
| Actas de Veracidad de la Publicidad - Sin Anomalías | 53 | 39 | 59 | 66 | 69 | 75 | 57 | 41 | 52 | 61 | 81 | 38 | 82 | 56 | 53 | 59 | 87 | 67 | 1095 |
| Actas de Control de Precios - Con Anomalías | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 | 0 | 16 |
| Actas de Control de Precios - Sin Anomalías | 5 | 3 | 14 | 3 | 9 | 8 | 5 | 23 | 10 | 11 | 6 | 14 | 5 | 11 | 14 | 12 | 9 | 10 | 172 |
| Asistencia al Consumidor (consultas) | 135 | 153 | 131 | 149 | 133 | 123 | 132 | 137 | 194 | 138 | 139 | 135 | 102 | 188 | 130 | 150 | 115 | 180 | 2564 |
| Asesoramiento a los Agentes Económicos | 41 | 38 | 30 | 37 | 29 | 33 | 47 | 31 | 40 | 48 | 36 | 45 | 35 | 46 | 40 | 50 | 49 | 27 | 702 |
| Quejas Recibidas | 8 | 13 | 8 | 8 | 7 | 5 | 9 | 2 | 11 | 9 | 10 | 5 | 8 | 4 | 17 | 3 | 13 | 16 | 156 |
| Quejas Resueltas | 7 | 11 | 4 | 5 | 7 | 4 | 7 | 2 | 5 | 8 | 6 | 3 | 6 | 4 | 15 | 3 | 10 | 12 | 119 |
| Montos de las Quejas Resueltas | B/. 1,491.51 | B/. 1,653.42 | B/. 82.62 | B/. 482.69 | B/. 1,382.64 | B/. 136.57 | B/. 669.61 | B/. 2,051.69 | B/. 296.99 | B/. 1,872.15 | B/. 376.04 | B/. 285.00 | B/. 226.39 | B/. 351.01 | B/. 2,023.22 | B/. 499.50 | B/. 1,293.38 | B/. 2,060.94 | B/. 17,235.37 |
| Devoluciones en Efectivo (cantidad) | 2 | 2 | 2 | 0 | 2 | 1 | 1 | 0 | 2 | 1 | 2 | 0 | 1 | 2 | 2 | 2 | 4 | 1 | 27 |
| Monto de las Devoluciones B./ | B/. 96.92 | B/. 94.65 | B/. 24.63 | B/. 0.00 | B/. 10.00 | B/. 65.00 | B/. 106.98 | B/. 0.00 | B/. 82.24 | B/. 8.00 | B/. 103.74 | B/. 0.00 | B/. 6.95 | B/. 292.50 | B/. 338.39 | B/. 405.00 | B/. 271.22 | B/. 22.00 | B/. 1,928.22 |
| Denuncias | 3 | 4 | 4 | 7 | 7 | 7 | 3 | 2 | 3 | 2 | 3 | 4 | 9 | 3 | 1 | 3 | 6 | 4 | 75 |
| Entrega de Material Educativo | 1111 | 1237 | 886 | 1149 | 1089 | 1031 | 1253 | 1123 | 916 | 1143 | 1150 | 1053 | 875 | 1401 | 1150 | 1150 | 1100 | 923 | 19740 |
| Entrevistas a Medios de Comunicación | 0 | 2 | 1 | 0 | 2 | 1 | 3 | 10 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 2 | 24 |