

| Detalle | 02-dic | | 03-dic | | 04-dic | | 05-dic | | 09-dic | | 10-dic | | 11-dic | | 12-dic | | 13-dic | | 14-dic | | 15-dic | | 16-dic | | Total |
|---|--------------|----------|------------|------------|----------|--------------|--------------|------------|------------|------------|------------|------------|---------------|------------|------------|------------|--------------|------------|--------------|--------------|--------------|------------|--------------|--------------|----------------------|
| | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | Panamá | Regional | |
| Asistencia al consumidor (<i>consultas</i>) | 44 | 169 | 37 | 148 | 23 | 202 | 29 | 169 | 38 | 164 | 45 | 188 | 30 | 154 | 25 | 158 | 24 | 159 | 33 | 167 | 29 | 149 | 26 | 180 | 2390 |
| Asesoramiento a agentes económicos | 38 | 45 | 29 | 48 | 14 | 55 | 27 | 55 | 41 | 36 | 39 | 31 | 25 | 52 | 45 | 43 | 26 | 41 | 16 | 46 | 29 | 5 | 26 | 39 | 851 |
| Quejas recibidas | 12 | 3 | 9 | 4 | 3 | 11 | 9 | 5 | 9 | 2 | 12 | 5 | 14 | 9 | 13 | 4 | 12 | 2 | 20 | 8 | 11 | 4 | 11 | 8 | 200 |
| Quejas resueltas | 11 | 3 | 5 | 3 | 3 | 10 | 9 | 5 | 6 | 2 | 9 | 4 | 10 | 9 | 7 | 4 | 8 | 2 | 15 | 7 | 7 | 4 | 6 | 7 | 156 |
| Monto de las quejas resueltas | B/. 1,056.73 | 1,387.00 | 445.53 | B/. 422.22 | 366.78 | B/. 2,255.10 | B/. 1,106.98 | B/. 779.70 | B/. 493.28 | B/. 548.72 | B/. 943.87 | B/. 450.47 | B/. 24,602.76 | B/. 872.86 | B/. 867.03 | B/. 990.44 | B/. 2,906.99 | B/. 157.75 | B/. 7,063.05 | B/. 1,605.97 | B/. 1,130.56 | B/. 106.61 | B/. 1,248.55 | B/. 1,617.82 | B/. 53,426.77 |
| Denuncias | 5 | 5 | 1 | 13 | 2 | 2 | 1 | 6 | 1 | 10 | 0 | 6 | 5 | 2 | 4 | 3 | 2 | 6 | 8 | 2 | 4 | 1 | 6 | 6 | 100 |
| Actas de verificación CON anomalía Ley 45 de 2007 | 6 | 5 | 3 | 9 | 1 | 9 | 4 | 14 | 5 | 11 | 7 | 14 | 7 | 11 | 6 | 17 | 12 | 12 | 10 | 14 | 6 | 8 | 6 | 15 | 212 |
| Actas de verificación SIN anomalía Ley 45 de 2007 | 23 | 51 | 29 | 50 | 20 | 37 | 43 | 35 | 26 | 30 | 29 | 41 | 35 | 45 | 42 | 30 | 49 | 31 | 57 | 40 | 48 | 45 | 47 | 36 | 919 |
| Actas de verificación CON anomalías Ley 81 de 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Actas de verificación CON anomalías Ley 6 de 1987 | 1 | 4 | 2 | 4 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 2 | 0 | 1 | 1 | 23 |
| Actas con verificación SIN anomalías Ley 6 de 1987 | 0 | 0 | 3 | 15 | 0 | 9 | 11 | 7 | 10 | 9 | 3 | 9 | 6 | 9 | 10 | 4 | 2 | 9 | 11 | 6 | 4 | 12 | 0 | 2 | 151 |
| Actas de veracidad de la Publicidad CON anomalía | 0 | 0 | 6 | 0 | 1 | 1 | 4 | 0 | 3 | 0 | 7 | 0 | 10 | 0 | 9 | 0 | 9 | 0 | 3 | 0 | 4 | 0 | 6 | 0 | 63 |
| Actas de veracidad de la Publicidad (sin anomalía) | 0 | 0 | 19 | 2 | 0 | 0 | 20 | 6 | 44 | 0 | 21 | 1 | 34 | 0 | 45 | 9 | 43 | 0 | 35 | 0 | 38 | 0 | 43 | 0 | 360 |
| Actas de Control de Precios | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 2 | 2 | 0 | 1 | 10 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 23 |
| Devolución de efectivo (<i>cantidad</i>) | 0 | 0 | 2 | 2 | 0 | 4 | 0 | 3 | 0 | 0 | 1 | 2 | 1 | 4 | 0 | 2 | 1 | 1 | 3 | 2 | 0 | 0 | 4 | 0 | 32 |
| Monto de las devoluciones en efectivo | B/. 11.29 | B/. 0.00 | B/. 383.39 | B/. 411.50 | B/. 0.00 | B/. 1,388.32 | B/. 0.00 | B/. 505.70 | B/. 0.00 | B/. 0.00 | B/. 16.00 | B/. 247.90 | B/. 20.00 | B/. 203.56 | B/. 0.00 | B/. 951.95 | B/. 51.30 | B/. 149.76 | B/. 335.99 | B/. 350.00 | B/. 141.00 | B/. 0.00 | B/. 968.57 | B/. 0.00 | B/. 6,136.23 |
| Apertura de expediente | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 5 |
| Entrega de material educativo | 433 | 1,161 | 511 | 867 | 549 | 1,004 | 357 | 1,055 | 430 | 1,094 | 469 | 1,289 | 400 | 990 | 485 | 1,063 | 470 | 1,320 | 507 | 1,277 | 560 | 1,081 | 353 | 1,162 | 18887 |
| Entrevista a medios de comunicación | 0 | 9 | 0 | 8 | 0 | 14 | 0 | 5 | 0 | 10 | 1 | 7 | 0 | 6 | 0 | 3 | 0 | 3 | 0 | 5 | 0 | 2 | 2 | 1 | 76 |